The 5 M's of Marketing

Summary:

In this month's episode of the MegaMarketer Coachcast, hosts Scott Smith and Justin Jacobs discuss the basics of marketing by covering the 5 M's of marketing. The 5 M's cover nearly everything you need to know about marketing and building your business.

Main Questions Asked:

• What are the five M's?

Key Lessons Learned:

1. Message

- Identifying what you want to say is important. Marketers have a tendency to say everything they want to say in one spot but it's a big mistake.
- People are distracted, you have a matter of seconds to communicate your message quickly. People will not read through a piece to learn every service that you offer.
- If you're offering a service, get to the reason why they should call you for that service.
- Make sure your headlines are capturing their attention quickly.
- When you blend all your offers together, none of them stand out and they all lose effectiveness.

2. Media

- The media can be almost anything including direct mail, YouTube videos, Facebook, or TV.
- The consensus for the last few years is that everyone wants to talk digital but a lot of the tech giants are circling back to direct mail.
- As one media becomes saturated, it makes the less crowded channels more effective.
- You need a good balance between physical media and digital media for your marketing campaign to have the greatest impact.

- Every market is different and prices will change depending on where your business operates.
- Radio is not the best option for direct response, but it works well as a branding effort and to generate top of mind awareness.
- One of the benefits of digital is it provides a fair amount of segmentation and allows you to target more accurately.

3. Month

- Marketing is salesmanship multiplied by media.
- Imagine your best sales pitch being presented to five thousand people at the same, that's what marketing can do for you.
- You have to shape what you're saying and presenting to fit the time it's going out.
- Match the message match the market you are after when it makes sense for your market to hear it.
- If your timing is off, you can have a great offer with a great message and the right media and still get no return.

4. Money

- At least 3% of your top line residential sales to as high as 10% should be dedicated to marketing.
- You can sort the kinds of messaging you want to put out and segment your budget to the efforts you know to be the most effective.
- No two plans are the same, you have to tailor your plan to your unique local market and your unique business.
- You can have an excellent campaign but still waste money if there is a weak link in your business's ability to service the clients.
- The best way to not waste money on marketing is to track your results.
- Marketing is not money spent, it's money invested.
- Digital marketing has a bad habit of measuring metrics that don't build your business, you can't put a Facebook like in the bank.

5.Market

- Your market is the most important component, if you don't put your message in front of the right people, the whole effort was a waste.
- If you were to look at your database and find your twenty best customers, what do they have in common?
- Ask for the rankings of any radio spots you are considering, does that radio station have listeners that you even want to target?
- When all five components of marketing are working in unison, you can achieve incredible results.
- Marketing has a momentum, it can be hard to get it going but once you have it moving it will keep producing results for your business.

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Links to Resources Mentioned

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